**DATA PRIVACY NOTICE**

**Mark Albert**

**Data Protection Officer Tier 1**

**ICO Reference Number: ZB270804**

**1. Your personal data – what is it?**

Personal data relates to a living individual who can be identified from that data. Identification can be by the information alone or in conjunction with any other information in the data controller’s possession or likely to come into such possession. The processing of personal data is governed by the UK General Data Protection Regulation (the “UK GDPR”) and Data Protection Act 2018.

**2. Who are we?**

Mark Albert is the data controller. This means he decides how your personal data is processed and for what purposes.

**3. How do we process your personal data?**

Mark Albert complies with its obligations under the “UK GDPR” by keeping personal data up to date; by storing and destroying it securely; by not collecting or retaining excessive amounts of data; by protecting personal data from loss, misuse, unauthorised access and disclosure and by ensuring that appropriate technical measures are in place to protect personal data.

We use your personal data for the following purposes: -

* To make and retain notes as recommended by professional bodies
* For Emergency Contacts
* In the process of coaching or counselling
* For agreed referrals
* Personal information collected/processed;
  + Date of birth
  + Home address
  + Telephone number
  + GP name and address
  + Email address
  + Full name
* Other information collected/processed regarding clients/attendees;
  + Other information collected/processed regarding clients/attendees;
  + Brief session notes made in anonymized form, identifiable only by unique client codes.
  + Anonymized monitoring information, identifiable by unique client codes
  + Text messages
  + Emails
  + Training Feedback Forms

Mark Albert store paper records, including personal information in a locked filing cabinet and electronic information in password protected format. Session/counselling notes are held separately from personal and identifying information in anonymized format. Data is held for a maximum of 7 years after client’s last contact with Mark Albert, in line with insurance requirements and GDPR. After this time, data is then disposed of securely and confidentially.

**4. What is the legal basis for processing your personal data?**

* Explicit consent of the data subject
* Legitimate interests if you would reasonably expect us to process your data in this way.
* Contract and Therapeutic Contract

**5. Sharing your personal data**Your personal data will be treated as strictly confidential and will only be shared with other organizations if it is necessary by law or other areas of grave concern.

**6. How long do we keep your personal data?**We keep data in accordance with our Insurance Schedule

Specifically, 7 years in general

**7. Your rights and your personal data**

Unless subject to an exemption under the GDPR, you have the following rights with respect to your personal data: -

* The right to request a copy of your personal data which Mark Albert holds about you;
* The right to request that Mark Albert corrects any personal data if it is found to be inaccurate or out of date;
* The right to request your personal data is erased where it is no longer necessary for Mark Albert to retain such data;
* The right to withdraw your consent to the processing at any time
* The right to request that the data controller provide the data subject with his/her personal data and where possible, to transmit that data directly to another data controller, (known as the right to data portability), (where applicable) [*Only applies where the processing is based on consent or is necessary for the performance of a contract with the data subject and in either case the data controller processes the data by automated means*].
* The right, where there is a dispute in relation to the accuracy or processing of your personal data, to request a restriction is placed on further processing;
* The right to object to the processing of personal data, (where applicable) [*Only applies where processing is based on legitimate interests (or the performance of a task in the public interest/exercise of official authority); direct marketing and processing for the purposes of scientific/historical research and statistics*]
* The right to lodge a complaint with the Information Commissioners Office.

**8. Further processing**

If we wish to use your personal data for a new purpose, not covered by this Data Protection Notice, then we will provide you with a new notice explaining this new use prior to commencing the processing and setting out the relevant purposes and processing conditions. Where and whenever necessary, we will seek your prior consent to the new processing.

**9. Contact Details**

To exercise all relevant rights, queries or complaints please in the first instance contact Mark Albert

You can contact the Information Commissioners Office on 0303 123 1113 or via email <https://ico.org.uk/global/contact-us/email/> or at the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire. SK9 5AF.